### Spectera-UHC VISION PLAN\* ENROLLMENT INSTRUCTIONS

#### Please Type or Print Clearly using only Black Ink, DO NOT USE Felt Tip Pens.

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MEMBER / APPLICANT INFORMATION:	Member/Applicant: Local REALTOR <sup>®</sup> Assoc. Name: E-Mail Address:
	Requested effective date of coverage: <u>1<sup>st</sup> Of</u> , <u>20</u>
	New Enrollee [ ] Current Benefits Store Member Changing Plans [ ]
	Remember to attach your business card and this form to your application The applicant must be a member of a Local REALTOR® Association or a W2 Employee of a member firm.
SELECTING YOUR PLAN:	[ ] Spectera - Unitedhealthcare Vision
COMPLETING THE APPLICATION:	USE BLACK INK AND COMPLETE ALL SECTIONS
<i>EFFECTIVE DATE OF COVERAGE:</i>	Applications are accepted (must be received in our office) be the 15th of the current month for coverage to be effective the 1 <sup>st</sup> of the following month. To avoid confusion about the effective date of coverage, make sure to <u>clearly show the</u> requested effective date of coverage you are applying for on the application, your premium check and this form. Applications are batched by group to the insurers monthly. Any application received after the
TO ENROLL:	15 <sup>th</sup> of the current month will be part of the next month's application batch. Review the application for accuracy, sign, date, and return to us with your premium. Make Checks Payable to <u>The Benefits Store Trust Account</u> .
	<u>U.S. MAIL(1<sup>st</sup> Class or Priority)</u> ATTN: ENROLLMENT Benefits Store, Inc. <b>PO Box 238, Alamo, CA 94507</b>
PROCESSING REQUIREMENT:	NOTE: Incomplete applications or applications without the correct premium included cannot be processed.
	One (1) months premium is required with your application.

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Vision Enrollment Instructions 2020

Voice: (800) 446-2663

#### PREMIUM PAYMENTS:

You have four (4) ways to pay your monthly premium: Electronic Funds Transfer (EFT) Monthly Invoice/Check On-Line Bill Payment Credit Card Payment/Visa, MasterCard, Discover or American Express For your convenience we have included an EFT Authorization form with the Enrollment Form.

### APPLICATION PROCESSING:

Allow 7 business days after the 15<sup>th</sup> of the current month for the processing of your application and for you to appear in the Vision Plan's database. An Email Confirmation will be automatically generated to you with your group policy number and plan information. DON'T DELAY – ENROLL TODAY! To avoid this delay we urge you to submit your application to us as soon as possible.

#### You should not cancel your current coverage until you are notified of your new coverage.

For verification of your new coverage, E-mail:

Enrollment@BenefitsStore.com

\*This program is a special benefit for members of local REALTOR® Associations within California. Refer to the Enrollment Materials and Benefit Booklet for a complete description of the plans. Be advised that your Association, Benefits Store, Inc. and their agents do not control premiums or coverage provided by these plans. Association members participating in these plans do so voluntarily.

(DO NOT STAPLE)

UnitedHealthcare<sup>®</sup>

### Small Business Employee Enrollment Form

**CALIFORNIA** 

# UnitedHealthcare Insurance Company UnitedHealthcare of California

To speed the enrollment process, please be thorough and fill out all sections that apply.

Group Name/Number					
<ul> <li>New Group Pla</li> <li>Dependent Add</li> <li>Change Name/.</li> <li>Termination</li> <li>Waiving Covera</li> <li>Life Event/Date</li> <li>Status Change</li> </ul>	Reason for Application         New Group Plan       New Hire         Dependent Add/Delete       Annual Open         Enrollment       Enrollment         Change Name/Address       Late Enrollee         Termination       Date://         Waiving Coverage (Complete Sections A and E)       Life Event/Date			Employee Type (check all that apply)         Active       Union       Non-Union       Retired         Hourly       Salary       Other	
		age, please	complete o	only Sections A and E	
MI		Social Security Number		Home Phone/Cell	
				Work Phone	
Address Apt # City			ZIP Code	Email Address	
Date of Birth     Sex     Marital Status     Single     Married     Divorced       /     /     Image: Construction of the status       /     /     Image: Construction of the status       /     /     Image: Construction of the status     Image: Construction of the status     Image: Construction of the status     Image: Construction of the status					
	Reason for Applic         New Group Pla         Dependent Add         Change Name/         Termination         Waiving Covera         Life Event/Date         Status Change         Other         If you are wait         Apt #       City         Widowed       Dom	Reason for Application         New Group Plan         Dependent Add/Delete         Dependent Add/Delete         Change Name/Address         Termination         Date:         Waiving Coverage (Complete Set         Life Event/Date         Status Change         Other         Other         MI         Apt #         City         Widowed       Domestic Partner	Reason for Application         New Group Plan       New Hire         Dependent Add/Delete       Annual Open Enrollment         Change Name/Address       Late Enrollee         Termination       Date://         Waiving Coverage (Complete Sections A and E)       Life Event/Date         Status Change	Reason for Application       Employee Type         New Group Plan       New Hire         Dependent Add/Delete       Annual Open         Enrollment       Change Name/Address         Change Name/Address       Late Enrollee         Termination       Date:         Waiving Coverage (Complete Sections A and E)         Life Event/Date       Indicate Quadratic Quadr	

Preferred Language: LEnglish LSpanish LChinese LVietnamese	⊔Korean ⊔Other
Primary Care Physician <sup>1</sup> Name:	Primary Care Dentist <sup>2</sup> Name:
Address	ID#:
ID# Existing Patient Medical □Yes □No	Existing Patient Dental  Yes  No

B. Dependent Information	(attach sheet if necessary)		
Name (Last, First, M)           Social Security Number	Sex □M □F	Relationship <sup>3</sup> Spouse/ Domestic Partner	Birth Date
Address (if different from Employee)	Preferred Language □English □Spanish □Chinese □Vietnamese □Korean □Other		
Primary Care Physician <sup>1</sup> Name: Address:	Primary Care Dentist <sup>2</sup> Name: ID#:		
ID# Existing Patient	l)	ų.	Existing Patient Dental  Yes  No
Name (Last, First, M)	Sex	Relationship <sup>3</sup>	Birth Date
Social Security Number    -   -	∣□F	Dependent	/
Address (if different from Employee)			$\label{eq:loss} \underbrace{\begin{subarray}{llllllllllllllllllllllllllllllllllll$
			Permanently disabled and age 26 or older <sup>4</sup> ☐Yes ☐No Preferred Language □English □Spanish □Chinese □Vietnamese
			Permanently disabled and age 26 or older <sup>4</sup> Yes No Preferred Language
Address (if different from Employee)			Permanently disabled and age 26 or older <sup>4</sup> Yes No Preferred Language English Spanish Chinese Vietnamese Korean Other

IMPORTANT: (1) Please use the UnitedHealthcare Provider Directory to select a Primary Care Physician for yourself and each of your covered dependents for products requiring a Primary Care Physician designation. (2) Please use the Dental Directory to select a Primary Care Dentist for yourself and each of your covered dependents for products requiring a Primary Care Dentist designation. (3) For court-ordered dependent, legal documentation must be attached. (4) Applicable to HMO health plan coverage selection: If you answered "Yes" for Disabled and the dependent child is 26 years of age or older, unmarried, chiefly dependent upon subscriber for support and is not able to be self-supporting because of a physically or mentally disabling injury, illness or condition, please attach a medical certification of disability.

#### Subscriber Last, First Name

SSN

B. Dependent Infor	mation	(continued)						
Name (Last, First, M)					Sex	Relationship <sup>3</sup>	Birth Date	
Social Security Number					⊡M □F	Dependent		
Address (if different from E	mployee)					1	Please check box when selecting HMO health plan coverage: Permanently disabled and age 26 or older <sup>4</sup> Yes No	
							Preferred Language English Spanish Chinese Vietnamese Korean Other	
Primary Care Physician <sup>1</sup> Nam	ne:						Primary Care Dentist <sup>2</sup> Name:	
Address:							ID#:	
ID#			Existing	Patient N	ledical	□Yes □No	Existing Patient Dental □Yes □No	
Name (Last, First, M)					Sex	Relationship <sup>3</sup>	Birth Date	
Social Security Number	-	-	-		⊡M □F	Dependent		
Address (if different from E	mployee)						Please check box when selecting HMO health plan coverage: Permanently disabled and age 26 or older <sup>4</sup> Yes No	
							Preferred Language English Spanish Chinese Vietnamese Korean Other	
Primary Care Physician <sup>1</sup> Nam	ne:						Primary Care Dentist <sup>2</sup> Name:	
Address:							ID#:	
ID#			Existing	Patient N	ledical	□Yes □No	Existing Patient Dental  Yes  No	
C. Product Selection	on		the box fo lent on er				ependents are enrolling in. Benefit offerings are	
Person	Medical	Dental	Vision	Medical Plan and Dental Plan Selection – Write in the Plan Code or Description of the Medical and Dental plan in which you wish to enroll.				
Employee				Medical Plan Code/Description:				
Spouse/Domestic Partner				Dental F	Plan Co	de/Description:		
Dependents				2011/01		20. 2000 1910 11		

#### D. Other Medical Insurance/Health Plan Coverage Information

This section must be completed. (Attach sheet if necessary.)

On the day this insurance/health plan coverage begins, will you, your spouse/domestic partner or any of your dependents be covered under any other medical insurance/health plan coverage, including another UnitedHealthcare plan or Medicare?

□YES (continue completing this section) □NO (If NO, then skip the rest of the Other Medical Insurance/Health Plan Coverage section.)

Name of other carrier \_

Other Group Medical Insurance/Health Plan Coverage Information (only list those covered by other plan)	Type (B/S/F) <sup>†</sup>	Effectiv MM/D		End MM/[	Date DD/YY	Name and date of birth of policyholder/covered employee for other insurance/health plan coverage
Employee:		/	/	/	/	
Spouse/Domestic Partner Name:		/	/	/	/	
Dependent:		/	/	/	/	
Dependent:		/	/	/	/	
Dependent:		/	/	/	/	

<sup>t</sup>B. Enter 'B' when this dependent is covered under both you and your spouse's insurance/health plan coverage (married).

S. Enter 'S' if you are the parent awarded custody of this dependent and no other individual is required to pay for this dependent's medical expenses.

F. Enter 'F' if this dependent is covered by another individual (not a member of your household) required to pay for this dependent's medical expenses.

Coverage provided by "UnitedHealthcare and Affiliates":

Check appropriate box(s) for coverage(s) selected:

Medical 🗆 UnitedHealthcare Insurance Company (Insurance Products: Select, Select Plus, Non-Differential PPO)

Medical 🗆 UnitedHealthcare of California (HMO)

Dental 🛛 UnitedHealthcare Insurance Company or 🗆 Dental Benefit Providers of California, Inc.

Vision 🛛 UnitedHealthcare Insurance Company

Administrative services provided by United Healthcare Services, Inc., OptumRx, Inc. or OptumHealth Care Solutions, Inc. Behavioral health products by U.S. Behavioral Health Plan, California (USBHPC) or United Behavioral Health (UBH).

SSN

#### D. Other Medical Insurance/Health Plan Coverage Information (continued)

#### If you and/or an enrolling dependent are enrolled in Medicare, complete this section (attach additional sheets if necessary):

Medicare - Employee/Spouse/Domestic Partner/Dependent Name: \_

Medicare ID#	(Please attach a copy of your Medicare ID card.)				
<ul> <li>Enrolled in Part A: Effective Date/ //</li> <li>Enrolled in Part B: Effective Date/ /</li> <li>Enrolled in Part D: Effective Date/ /</li> </ul>	<ul> <li>☐ Ineligible for Part A*</li> <li>☐ Ineligible for Part B*</li> <li>☐ Ineligible for Part D*</li> </ul>	<ul> <li>Not Enrolled in Part A (chose not to enroll)</li> <li>Not Enrolled in Part B (chose not to enroll)</li> <li>Not Enrolled in Part D (chose not to enroll)</li> <li>Disabled</li> <li>Disabled but actively at work</li> </ul>			
Reason for Medicare eligibility: Over 65 Kidney Disease Disabled Disabled but actively at work Are you receiving Social Security Disability Insurance (SSDI)? YES NO Start Date // *Only check "Ineligible" if you have received documentation from your Social Security benefits that indicate that you are not eligible for Medicare.					
E. Waiver of Coverage	Complete only if you are waiv	ring coverage for yourself and/or any family member.			
I decline coverage for:	Declining coverage reason:				

-				Declining coverage reaso	n:	
	Medical	Dental	Vision			
Myself				□ Spouse's Employer's Plan □ Individual Plan □ California Health Benefit Exchange		COBRA/Cal-COBRA/AB-1401 from Prior Employer
Spouse/Domestic Partner				Covered by Medicare	□Medicaid	$\Box$ I (we) have no other coverage at this time
Dependent Children				□ Tri-Care	□ VA Eligibility	□ Other
Myself and all dependents						

I acknowledge that the available coverages have been explained to me by my employer and I know that I have been given the right and have been given the chance to apply for coverage. I have decided not to enroll myself and/or my dependent(s), if any.

I now decline to enroll myself, my spouse/domestic partner and/or my dependent(s) in my employer health plan. I have made this decision voluntarily, and no one has tried to influence me or put any pressure on me to decline coverage. I ACKNOWLEDGE THAT MY DEPENDENTS AND I MAY HAVE TO WAIT UP TO TWELVE (12) MONTHS TO BE ENROLLED IN THE GROUP MEDICAL PLAN. THE WAIT OF UP TO TWELVE (12) MONTHS WILL NOT APPLY IF I AND/OR MY DEPENDENTS ARE ENTITLED TO AN OFF-CYCLE ENROLLMENT PERIOD DUE TO CERTAIN CHANGED CIRCUMSTANCES (E.G., ACQUISITION OF A DEPENDENT OR LOSS OF OTHER COVERAGE THROUGH A DEPENDENT.)

The wait of up to twelve (12) months will not apply if:

- I certify at the time of initial enrollment that the coverage under another employer health benefit plan, Healthy Families Program, or no share-of-cost Medi-Cal coverage was the reason for declining enrollment, and I lose coverage under that employer health benefit plan, Healthy Families Program, Access for Infants and Mothers (AIM) Program, Covered California, California's Health Benefit Exchange; or no share-of-cost Medi-Cal;
- 2. My employer offers multiple health benefit plans and I elected a different plan during an open enrollment period;
- 3. A court orders that I provide coverage under this plan for a spouse or child;
- 4. I have a new dependent as a result of marriage, domestic partnership, birth, adoption or placement for adoption and if enrollment is requested within 30 days after the marriage, domestic partnership, birth, adoption or placement for adoption;
- 5. I or my eligible dependents lose health care coverage due to a qualifying event such as loss of employment for any reason other than gross misconduct, reduction of employment hours, death or entitlement to Medicare.

If I am declining enrollment for myself and/or my dependent(s) (including my spouse/domestic partner) because of other health insurance or group health plan coverage, I must request enrollment within 30 days after the other coverage ends (or after the employer stops contributing toward the other coverage).

Please examine your options carefully before declining this coverage.

Employee Signature (only if waiving coverage for self and/or dependents)	Date	
	//	

SSN

#### F. Application Signature

I understand that I am completing a health application and, to the best of my knowledge, that each response is complete and accurate. I (we) request the indicated group medical coverage. I authorize any required premium contributions to be deducted from my earnings. I (we) understand that UnitedHealthcare is not bound by any statements I (we) have made to any agent or to any other persons, if those statements are not written or printed on this application and any attachments. Please maintain a copy of this authorization for your records.

Please note that if UnitedHealthcare can demonstrate you committed an act or practice that constituted fraud, or an intentional misrepresentation of a material fact, UnitedHealthcare may rescind your coverage. UnitedHealthcare will issue a written notice via regular certified mail at least 30 days prior to the effective date of the rescission explaining the basis for the decision of rescission and your appeal rights. No agreement /policy will be rescinded after 24 months following the issuance of the agreement/policy. In addition, in the event it is found you committed an act or practice that constituted fraud, or an intentional misrepresentation of a material fact, UnitedHealthcare may cancel your coverage, as permitted by law.

Employee Signature (if applying for coverage)	Employee Name (please print)	Date//
G. Binding Arbitration Applicable to UnitedHealthcare of California (HMO) Enrollees Only		

I AGREE AND UNDERSTAND THAT ANY AND ALL DISPUTES, INCLUDING CLAIMS RELATING TO THE DELIVERY OF SERVICES UNDER THE PLAN AND CLAIMS OF MEDICAL MALPRACTICE (THAT IS, AS TO WHETHER ANY MEDICAL SERVICES RENDERED UNDER THE HEALTH PLAN WERE UNNECESSARY OR UNAUTHORIZED OR WERE IMPROPERLY, NEGLIGENTLY OR INCOMPETENTLY RENDERED), EXCEPT FOR CLAIMS SUBJECT TO ERISA, BETWEEN MYSELF AND MY DEPENDENTS ENROLLED IN THE PLAN (INCLUDING ANY HEIRS OR ASSIGNS) AND UNITEDHEATHCARE OF CALIFORNIA, UNITEDHEALTHCARE OR ANY OF ITS PARENTS, SUBSIDIARIES OR AFFILIATES, SHALL BE DETERMINED BY SUBMISSION TO BINDING ARBITRATION. ANY SUCH DISPUTE WILL NOT BE RESOLVED BY A LAWSUIT OR RESORT TO COURT PROCESS, EXCEPT AS THE FEDERAL ARBITRATION ACT PROVIDES FOR JUDICIAL REVIEW OF ARBITRATION PROCEEDINGS. ALL PARTIES TO THIS AGREEMENT ARE GIVING UP THEIR CONSTITUTIONAL RIGHTS TO HAVE ANY SUCH DISPUTE DECIDED IN A COURT OF LAW BEFORE A JURY, AND INSTEAD ARE ACCEPTING THE USE OF BINDING ARBITRATION IN ACCORDANCE WITH CALIFORNIA ARBITRATION LAW (TITLE 9 OF THE CALIFORNIA CODE OF CIVIL PROCEDURE § 1280 ET SEQ.) EXCEPT WHERE SUCH LAWS MAY BE PREEMPTED BY FEDERAL LAW INCLUDING, BUT NOT LIMITED TO, THE FEDERAL ARBITRATION ACT, 9 U.S.C. SEC. 1, ET SEQ.

Employee Signature (required)	Employee Name (please print) (required)	Date (required) //
H. Census Information		

NOTE: Data collected in this section will be used only to help communicate with enrollees and inform them of specific programs to enhance their well-being. This information will not be used in the eligibility process.

1. Race, check all that apply: $\Box$ White	🗆 Black, African-American	□ Native Hawaiian/Pacific Islander	🗆 Hispanic/Latino
🗆 American Indian/Alaska Native	□Asian	$\Box$ Other Race, please specify	

# CALIFORNIA LAW PROHIBITS AN HIV TEST FROM BEING REQUIRED OR USED BY HEALTH CARE SERVICE PLANS AND INSURANCE COMPANIES AS A CONDITION OF OBTAINING COVERAGE.

The Benefits Store, Inc.	Α	ssociation Bene	e <b>fits</b> CA	License No. 0680704	
Credit Card Authorization / Automated Clearing House (ACH) Electronic Funds Transfer (EFT) Authorization					
Insured Information		<u>Pa</u>	ayment Selection	<u>on</u>	
Name:		CCA [] EFT/ACH []		ACH []	
Email:					
Credit Card Transaction					
Credit Card Information: Visa [] Mastercard []	mation:     Visa [ ]     Mastercard [ ]     Discover [ ]     American Express [ ]				
Card Number:		Exp: (MM / YY): /			
Name (as appears on the card):		А	uthorization Code:		
Address:	City:		State:	Zip:	
Monthly Recurring Charges: I authorize the Benefits Store to charge this credit card for the monthly premium on the 20th of each month.       Credit Card payments will be assessed the full premium rate which includes a 2.5% administration charge.         Yes []       No []       Initials:					
Automated Clearing House (ACH) / E	lectronic F	unds Transfe	er (EFT) Tra	nsaction	
Name on Account:	n Account: Name of Financial Institution:				
Routing Number (9 digits):	outing Number (9 digits): Account Number:			_ <u>·_·</u> ·_·	
Account Holder Type:     Personal []     Business []     Account Type:     Checking []     Savings []					
Determining your routing number: To determine your routing number, refer to your check. The routing number is ALWAYS 9 digits long and it is enclosed by colons. The location of the routing number and account number on you company check varies depending on your bank; for example:					
	VUUR BAAK			0301 \$	
I authorize the Benefits Store to deduct the monthly premium from this bank account.         Yes []       No []         Initials:          5th of the Month []       15th of the Month []					
<ul> <li>Payment Authorization         Authorization is given to The Benefits Store, Inc. to charge my credit card or debit the banking account listed above. I will not hold The Benefits Store, Inc. responsible for delay, loss or misapplication of funds due to incorrect or incomplete information supplied by me or my depository/credit institution.     </li> <li>Monthly Transactions Authorization         Authorization is given to The Benefits Store, Inc. to charge my credit card or initiate debits (payments) to the financial institution indicated above. This financial institution is authorized to debit the account. This authority is to remain in full force and effect until either a 30 day revocation notice is written to The Benefits Store, Inc. or upon the termination of the coverage through The Benefits Store, Inc. Should a rate change due to policy renewal, age band change or coverage tier occur, I authorize The Benefits Store, Inc. to automatically make the adjustment to my monthly deduction.     </li> <li>Note: I understand and authorize a \$25 service charge may be applied against my account for all denied transactions for any reason.</li> </ul>					
Authorized Signature:		Date:			
Payment Amount:		\$			
The Benefits Store, Inc PO Box 238 Alamo, CA 94507 - Members	hip / Accounting : 8	00-446-2663 - Email:	CustomerService@Be	nefitsStore.com	

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## **BENEFITS STORE, INC.**

CA Insurance License #0680704

#### **IMPORTANT NOTICE** New Customer Service Access For Membership Accounting and Billing Questions PHONE NUMBER: (888) 226-8373 FAX: (925) 855-2051 EMAIL: BILLING@BENEFITSSTORE.COM MAILING ADDRESS: BENEFITS STORE/ MEMBERSHIP ACCOUNTING **PO Box 238** Alamo, CA 94507 Electronic Funds Transfer (EFT)/Automated Clearing House (ACH) Monthly Invoice / Check You may do a one time transaction or monthly deduction. Premiums are payable in advance of the month of coverage. You will receive your monthly Premium billing on or about the first of each **RELIABLE!** month EFT/ACH is a method of automatically withdrawing or depositing funds to an individual's bank account. Example: Premiums for July coverage are billed on June 1<sup>st</sup> and payable (received) on or before June 20<sup>th</sup>. SAFE! Late fees are charged for payments received after the 20<sup>th</sup>. All EFT/ACH transactions are tracked and governed by the Federal Reserve. Only preauthorized transactions are allowed to be processed. Your full payment must be received by the 20<sup>th</sup> to avoid a late charge. **EFT MONTHLY PAYMENTS!** We suggest that you mail your payment on or before the 12<sup>th</sup> of each You will never again need to worry about late payments due to mail month delays, misplaced payments or forgotten payments! Your payment will Payments **MUST** be mailed to: always be made on time. The Benefits Store, Inc. SIMPLE! P.O. Box 743322 Once you have completed and signed the EFT authorization form, all you Los Angeles, CA 90074-3322 need to do is record the payment transaction in your checkbook or savings register on the designated payment date. To assure proper credit make sure to include the top portion of the billing statement with your payment. Also enter the full Subscriber's name in the memo field of your check. **On-Line Bill Payment** Credit Card Payment Visa or MasterCard Premiums are payable in advance of the month of coverage. Premiums are payable in advance of the month of coverage. We accept Visa, MasterCard for monthly premium payments, To use On-Line Bill Payment, you will need to arrange for your financial institution to generate a check in payment for your coverage. Credit Card payments will be assessed the full premium rate which As an example, the following links will connect you with major banks for includes a 2.5% administration charge. establishing this service www.Bankofamerica.com The Credit Card Authorization form may be downloaded from the B of A - Online Banking Info Forms section on our web site www.BenefitsStore.com www.Wellsfargo.com To do so, click on the "Forms" tab located in the bar crossing our home Wells Fargo - Online Banking Information page or select the following link Credit Card Authorization Form Your full payment must be received by the 20<sup>th</sup> to avoid a late charge. We Your full payment must be received by the 20<sup>th</sup> to avoid a late charge. We suggest you initiate your credit card payment on or before the 17<sup>th</sup> of suggest that you initiate your on-line payment on or before the 10<sup>th</sup> of each month. each month. Payments MUST be mailed to: For processing, Credit Card Authorization forms must be faxed to (925) 855-2051 The Benefits Store, Inc. P.O. Box 743322 Los Angeles, CA 90074-3322 Contact us at (888) 226-8373 with any questions about completing this form. To assure proper credit make sure to instruct your bank to show the full Subscriber's name in the memo field of your check.

# UnitedHealthcare®

### **Vision Benefit Summary**

Customer Service and Provider Locator: (800) 638-3120

myuhcvision.com

UnitedHealthcare vision has been trusted for more than 50 years to deliver affordable, innovative vision care solutions to the nation's leading employers through experienced, customer-focused people and the nation's most accessible, diversified vision care network. In-network, covered-in-full benefits (up to the plan allowance and after applicable copay) include a comprehensive exam, eyeglasses with standard single vision, lined bifocal, lined trifocal, or lenticular lenses, standard scratch-resistant coating and the frame, or contact lenses in lieu of eyeglasses. Members age 0-12 are eligible for a 2nd exam. Members age 0-12 are also eligible for a replacement frame and lenses if they have a prescription change of 0.5 diopter or more. The 2nd exam and replacement benefits are the same as the initial exam, frame and lens benefits.

	Exam with Materials	
enefit Frequency		
Comprehensive Exam(s)	Once every 12 months	
Spectacle Lenses	Once every 12 months	
Frames	Once every 12 months	
Contact Lenses in Lieu of Eyeglasses	Once every 12 months	
In-Net	work Services	
opays		
Exam(s)	\$ 15.00	
Materials	\$ 30.00	
ame Benefit (for frames that exceed the allowance, an additional 30	)% discount may be applied to the overage) <sup>1</sup>	
Private Practice Provider	\$130.00 retail frame allowance	
Retail Chain Provider	\$130.00 retail frame allowance	
ens Options		
	ed on state guidelines, lens materials and options may not be available at ur provider for details. The Lens Options list can be found at myuhcvision.com	
ontact Lens Benefit <sup>2</sup> (Formulary contact lenses refer to contact lense ferred to as Non-Formulary. A copy of the list can be found at myuh	ur provider for details. The Lens Options list can be found at myuhcvision.con es available on our formulary contact list. Contact lenses not on this list are icvision.com).	
ontact Lens Benefit <sup>2</sup> (Formulary contact lenses refer to contact lense ferred to as Non-Formulary. A copy of the list can be found at myuh Formulary contact lenses	ur provider for details. The Lens Options list can be found at myuhcvision.con es available on our formulary contact list. Contact lenses not on this list are icvision.com). If you choose disposable contacts, up to 4	
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contact Lens Benefit <sup>2</sup> (Formulary contact lenses refer to contact lenses ferred to as Non-Formulary. A copy of the list can be found at myuhe         Formulary contact lenses         The fitting/evaluation fees, contact lenses, and up to two follow-up visits are covered in full after copay (if applicable).         Non-Formulary contact lenses         An allowance is applied toward the purchase of contact lenses outside the Formulary. Material copay (if applicable)	ur provider for details. The Lens Options list can be found at myuhcvision.com es available on our formulary contact list. Contact lenses not on this list are icvision.com). If you choose disposable contacts, up to 4 boxes are included when obtained from an in-network provider.	
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Discounts				
	Laser vision UnitedHealthcare offers members access to discounted laser vision correction providers. Members can receive discounts on laser vision correction procedures. For more information, visit myuhcvision.com.			
	Additional Material At a participating in-network provider you will receive up to a 20% discount on an additional pair of eyeglasses or contact lenses. This program is available after your vision benefits have been exhausted. Please note that this discount shall not be considered insurance, and that UnitedHealthcare shall neither pay nor reimburse the provider or member for any funds owed or spent. Additional materials do not have to be purchased at the time of initial material purchase.			
	Hearing Aids As a UnitedHealthcare vision plan member, you can save on custom-programmed hearing aids when you buy them from UnitedHealthcare Hearing. To find out more go to UHCHearing.com. When placing your order use promo code MYVISION to get the special price discount.			

<sup>130%</sup> discount available at most participating in-network provider locations. May exclude certain frame manufacturers. Please verify all discounts with your provider.
<sup>2</sup>Contact lenses are in lieu of eyeglass lenses and/or eyeglass frames. Coverage for Formulary contact lenses does not apply at Costco, Walmart or Sam's Club locations. The allowance for Non-Formulary contact lenses applies to materials. No portion will be exclusively applied to the fitting and evaluation.

<sup>3</sup>Necessary contact lenses are determined at the provider's discretion for one or more of the following conditions: Following cataract surgery without intraocular lens implant; to correct extreme vision problems that cannot be corrected with eyeglass lenses and/or frames; with certain conditions such as anisometropia, keratoconus, irregular corneal/astigmatism, aphakia, pathological myopia, aniseikonia, aniridia, facial deformity, or corneal deformity. If your provider considers your contacts necessary, you should ask your provider to contact UnitedHealthcare vision confirming the reimbursement that UnitedHealthcare will make before you purchase such contacts.

#### Important to Remember:

#### In-Network

- Always identify yourself as a UnitedHealthcare vision member when making your appointment. This will assist the provider in obtaining your benefit information.
- Your participating provider will help you determine which contact lenses are available in the UnitedHealthcare Formulary.
- Your \$105.00 contact lens allowance applies to materials. No portion will be exclusively applied to the fitting and evaluation. Your material copay is waived when purchasing Non-Formulary contacts.
- Patient options such as UV coating, progressive lenses, etc., which are not covered-in-full, may be available at a discount at participating providers. Based on state guidelines, lens materials and options may not be available at these discounted prices at all provider locations. Please ask your provider for details. The Lens Options list can be found at myuhcvision.com.

#### Choice and Access of Vision Care Providers

UnitedHealthcare offers its vision program through a national network including both private practice and retail chain providers. To access the Provider Locator service or for a printed directory, visit our website myuhcvision.com or call (800) 638-3120, 24 hours a day, seven days a week. You may also view your benefits, search for a provider or print an ID card online at myuhcvision.com.

Retain this UnitedHealthcare vision benefit summary which includes detailed benefit information and instructions on how to use the program. Please refer to your Certificate of Coverage for a full explanation of benefits.

In-Network Provider - Copays and non-covered patient options are paid to provider by program participant at the time of service. Out-of-Network Provider - Participant pays all billed charges to the provider, and UnitedHealthcare reimburses the participant for services rendered up to the maximum allowance. Copays do not apply to out-of-network benefits. Receipts for payments should be submitted within 90 days after the date of service to the following address: UnitedHealthcare Vision, Attn. Claims Department, P.O. Box 30978, Salt Lake City, UT 84130. If it was not reasonably possible to give written proof in the time required, the Company will not reduce or deny the claim for this reason. However, proof must be filed as soon as reasonably possible, but no later than 1 year after the date of service unless the Covered Person was legally incapacitated.

## Customer Service is available toll-free at (800) 638-3120 from 8:00 a.m. to 11:00 p.m. Eastern Time Monday through Friday, and 9:00 a.m. to 6:30 p.m. Eastern Time on Saturday.

This Benefit Summary is intended only to highlight your benefits and should not be relied upon to fully determine coverage. This benefit plan may not cover all of your healthcare expenses. More complete descriptions of benefits and the terms under which they are provided are contained in the certificate of coverage that you will receive upon enrolling in the plan. If this Benefit Summary conflicts in any way with the Policy issued to your employer, the Policy shall prevail.

UnitedHealthcare vision coverage provided by or through UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or its affiliates. Administrative services provided by Spectera, Inc., United HealthCare Services, Inc. or their affiliates. Plans sold in Texas use policy form number VPOL.18.TX or VPOL.18TX and associated COC form number VCOC.INT.18.TX or VCOC.CER.18.TX. Plans sold in Virginia use policy form number VPOL.18.VA or VPOL.18.VA and associated COC form number VCOC.INT.18.VA or VCOC.CER.18.VA. If you opt to receive vision care services or vision care materials that are not covered benefits under this plan, a participating vision care provider may charge you their normal fee for such services or materials. Prior to providing you with vision care services or vision care materials that are not covered benefits, the vision care provider will provide you with an estimated cost for each service or material upon your request. This cost may be higher than if you had received only covered vision services and you may incur addition out-of-pocket expenses. Eyewear materials may be ordered through the Spectera Eyecare Networks lab network with which UnitedHealthcare has a business relationship.

